



## New York Intergroup Zoom Transition Frequently Asked Questions

Tradition 5. *Each group has but one primary purpose—to carry its message to the alcoholic who still suffers.*

The Intergroup Association of AA of New York (“NYIG”) is **discontinuing its large-scale Zoom license effective February 28, 2021**. Virtual AA groups using the NYIG license will need to set up their own arrangements to continue to their meetings.

### **We’re going to continue with Zoom, what should we do to ensure the continuity of our meeting?**

To ensure the smooth continuity of your meeting, you should retain your meeting ID. Please see our brief “**How to Claim Your Group’s Account and Meeting ID Number**” guide [here](#).

### **What is the final date we can use the NYIG Zoom license?**

The license will no longer be available for group use as of February 28, 2021.

### **How can I check if my group is using an NYIG license?**

Your group’s meeting URL link will start: <https://nyintergroup.zoom.us>... Your account number will also be No. 51513058. You may find this account number by signing into your Zoom account and clicking “Profile”:

The screenshot shows the Zoom Account Profile page. On the left is a navigation menu with 'Account Profile' highlighted in blue and red. The main content area is titled 'Account Profile' and contains a table of account information:

Basic Information	Account Type	Enterprise
	Account Name	Inter-Group Association of A.A. of New York, Inc.
	Account Alias	Inter-Group Association of A.A. of New York, Inc.
	Your Role	Member
	Account Owner	[Redacted]
	Account Number	51513058
Account Support Information	New York Inter-Group Helpesk ( <a href="mailto:Helpdesk@nyintergroup.org">Helpdesk@nyintergroup.org</a> )	

At the bottom of the page, there is a link: [Unassociate and create your own account](#).

### **What should we do first?**

Groups may wish to hold a group conscience to discuss next steps, including having a group member or subcommittee explore the alternatives for meeting virtually (see below), what they cost, and make a recommendation.

### **What technical alternatives are available to meet virtually?**

Groups may open an account with [Zoom](#), [Google Meet](#), [Cisco Webex](#), [GoToMeeting](#), [Skype](#), [AnyMeeting](#), among others. Please note that free services are generally free only up to a certain number of participants and/or length of meeting.

### **My group currently has more than 100 participants? Will we still be able to meet using Zoom?**

If your group chooses to continue using Zoom, the current pricing for a Zoom “Pro” account (up to 100 participants) is \$14.99 per month per license with additional discounts available for annual billing. If your group commonly has more than 100



participants, you may select the "Large Meeting" Optional Add-on Plan. The large meeting add on allows for a meeting capacity of 500 or 1,000 interactive participants. The large meeting optional add-on plan starts at an additional \$50.00 per month.

### **What other things should we consider?**

**When you are no longer using the NYIG account, your meeting will need to use either a waiting or passcode** if it doesn't already. Also be sure to review the privacy settings of the application before making a final selection. Once your group has made a choice, consider turning off any recording function and limiting screensharing to hosts only.

### **What other advice do you have?**

Groups which don't already have an email list may wish to establish one now to communicate the updated virtual meeting information to group members. Emails should be sent from a group account (e.g., mygroupname@\_\_\_\_.com) to members using the "bcc" field to protect anonymity of group members.

If your group hasn't already, your group may wish to set up a virtual Seventh Tradition contribution to collect money to offset expenses. See our guide [here](#).

### **How do I list my new virtual meeting on NYIG? What about other online meeting lists?**

Your group may provide information on where members and newcomers may find your meeting by using this [form](#). You may also list your meeting with the **Online Intergroup of Alcoholics Anonymous** [here](#).

### **What will happen to our group listing if we do nothing?**

If you haven't provided an update and there is no email address for your group, we will leave your listing and the meeting ID will become a free basic Zoom account (which allows for meetings up to 40 minutes with up to 100 participants). We sincerely hope you will update your listing with us as necessary to ensure the message is carried to the alcoholic who still suffers. Please use this [form](#) to update your listing.

### **Questions? Feedback?**

Please send additional questions and comments to [ftec@nyintergroup.org](mailto:ftec@nyintergroup.org).

*When anyone, anywhere, reaches out for help, I want the hand of A.A. always to be there. And for that: I am responsible.*

[www.nyintergroup.org](http://www.nyintergroup.org)